

How to get your COVID-19 digital certificate

As taken from <https://www.coronavirus.vic.gov.au/vaxproof>

How to get your proof of vaccination:

Choose from the options below to get your proof of vaccination to gain entry to a variety of businesses and services re-opening across Victoria.

Option 1: DOWNLOAD YOUR COVID-19 DIGITAL CERTIFICATE

Download your COVID-19 digital certificate from myGov in three simple steps if you are fully vaccinated: <https://www.my.gov.au/>

Create a myGov account if you don't have one.

1. Link your Medicare or Individual Healthcare Identifier (IHI) linked to your myGov account.
2. Download your COVID-19 digital certificate from your Medicare online account through myGov when you have had both doses of any COVID-19 vaccine.
3. To access your COVID-19 digital certificate; it can take up to 10 days for your vaccination to be uploaded to the Australian Immunisation Register (AIR).

Option 2: ADD YOUR COVID-19 DIGITAL CERTIFICATE TO THE SERVICE VICTORIA APP

To add your COVID-19 digital certificate to the Service Victoria app, you'll need to be fully vaccinated against COVID-19 and have the latest version of the Service Victoria app installed. You'll also need either:

- a Medicare online account or Individual Healthcare Identifier (IHI) linked to your myGov account

OR

- the latest version of the Express Plus Medicare app installed.
- You can add your COVID-19 digital certificate to the Service Victoria app from the Medicare Express Plus app or your myGov account. The easiest way is through the Express Plus Medicare app.

Currently, only one COVID-19 digital certificate can be linked to each Service Victoria app. If you're using an iPhone or Apple device, you can use either the Safari or Chrome browsers. If you're using an Android device, you'll need to use the Chrome browser.

Option 3: ADD YOUR COVID-19 DIGITAL CERTIFICATE USING THE MEDICARE EXPRESS PLUS APP

1. Make sure you have the Express Plus Medicare app. You can download it from the App store or Google Play store.
2. Update your Service Victoria app at the App store or Google Play store.
3. Open the Express Plus Medicare app.
4. Tap 'Proof of vaccinations'.
5. Tap 'View history'.
6. Tap 'Share with check in app'.
7. You'll see a list of apps that you can share your certificate to. Tap 'share' next to Service Victoria.
8. Read the conditions and then tap 'Accept and share'.
9. Tap 'Add certificate'.

10. If you see a screen which says 'Show your COVID-19 digital certificate' with an orange button at the bottom which says 'Add certificate via myGov' tap 'Close' in the top left corner.

11. Your COVID-19 digital certificate is now added to your Service Victoria app and linked to the QR code check-in function.

Option 4: ADD YOUR COVID-19 DIGITAL CERTIFICATE FROM YOUR MYGOV ACCOUNT USING THE SERVICE VICTORIA APP

1. Update your Service Victoria app at the App store or Google Play store.
2. Open the Service Victoria app and click on 'Add certificate via myGov'.
3. Log in to your myGov account. If you don't have a myGov account, get one at myGov account.
4. Scroll to 'Proof of COVID-19 vaccination' and tap 'Go to Medicare'
5. Tap 'View history'.
6. Tap 'Share with check-in app'.
7. Tap 'Service Victoria'.
8. Once you've read the conditions, tap 'Accept and share'. You'll see the message: 'Sending certificate'.
9. Once you see your COVID-19 digital certificate, tap 'Add certificate'.
10. Your COVID-19 digital certificate is now added to your Service Victoria app and linked to the QR code check-in function.

PROOF OF VACCINATION IF YOU DON'T HAVE MEDICARE

If you don't have a Medicare card, you can still add your COVID-19 digital certificate to your Service Victoria app from myGov using your Individual Healthcare Identifier (IHI). If you don't have one, find out how to get an IHI.

- a. Sign in to your myGov account using a browser on your device.
- b. Select the 'Individual Healthcare Identifiers' service.
- c. Select 'View immunisation history' on the 'Immunisation history' tile.
- d. Click on your name and 'share with check-in app'.
- e. Tap 'Service Victoria'.
- f. Once you've read the conditions, tap 'accept and share'. You'll see the message: 'Sending certificate'.
- g. Once you see your COVID-19 digital certificate, tap 'add certificate'.
- h. Your COVID-19 digital certificate is now added to your Service Victoria app and linked to the QR code check-in function.

PROOF OF VACCINATION IF YOU DON'T HAVE A SMARTPHONE

For people without a smartphone, a printed version of the COVID-19 digital certificate or immunisation history statement can be used as evidence of vaccination. You can ask your vaccination provider (e.g., GP) to print your COVID-19 digital certificate or immunisation history statement.

You can call Services Australia on 1800 653 809 and ask them to send your Immunisation History Statement to you. It can take up to 14 days to arrive in the post.

Please try to find someone to assist you in this process if it seems complex. If you are still struggling to access your vaccination certificate, you may wish to contact your GP who will be able to assist you. In the meantime, you are welcome to attend any Masses for those with an Unknown Vaccination Status.